

Form for the information of travellers on a package tour in accordance with Section 651a of the German Civil Code (BGB)

The combination of travel services provided to you shall constitute a package tour pursuant to Directive (EU) 2015/2302.

Therefore, you may exercise all EU rights that apply to package tours. The company Internationale Bodensee Tourismus GmbH shall bear full responsibility for the proper operation of the entire package tour.

In addition, the company Internationale Bodensee Tourismus GmbH has the legally required insurance for the repayment of your payments and, if transport is included in the package tour, for securing your return transport in the event of insolvency.

The most important rights in accordance with Directive (EU) 2015/2302

- Travellers shall receive all essential information about the package tour prior to entering into the package tour agreement.
- At least one contractor shall always be liable for the proper provision of all travel services included in the agreement.
- Travellers shall be provided with an emergency telephone number or the details of a point of contact through which they can contact the tour operator or the travel agency.
- Travellers may transfer the package tour to another person within a reasonable period of time and possibly at an additional cost.
- The package tour price may only be increased if certain costs (for example, fuel prices) increase and if this is expressly provided for in the agreement—in any case no later than 20 days prior to commencement of the package tour. Should the price increase exceed 8% of the package tour price, the traveller may withdraw from the agreement. Should a tour operator reserve the right to a price increase, the traveller shall have the right to a price reduction if the corresponding costs decrease.
- Travellers may withdraw from the agreement without paying a cancellation fee and shall receive a full refund of all payments if one of the essential components of the package tour, with the exception of the price, has substantially changed. Should the contractor responsible for the package tour cancel the package tour prior to commencement of the package tour, travellers shall be entitled to reimbursement and possibly compensation.
- In exceptional circumstances, for example, if serious security problems at the destination are likely to affect the package tour, travellers may withdraw from the agreement prior to commencement of the package tour without paying a cancellation fee.
- In addition, travellers may withdraw from the agreement against payment of a reasonable and acceptable cancellation fee at any time prior to commencement of the package tour.
- After commencement of the package tour, should it not be possible to operate essential components of the package tour as agreed, other appropriate arrangements shall be provided to the traveller at no additional cost. The traveller may withdraw from the agreement without paying a cancellation fee ('Kündigung' [right of termination] in the Federal Republic of Germany) if services are not provided in accordance with the agreement and this significantly affects the provision of the contractual package tour services, and the tour operator fails to remedy the situation.
- The traveller shall be entitled to a price reduction and/or damages if the travel services are not at all or not properly provided.
- The tour operator shall provide assistance to the traveller in case of difficulties.
- In the event that the tour operator or, in some member states, the travel agent becomes insolvent, payments shall be refunded. Should the tour operator or, if relevant, the travel agent become insolvent after commencement of the package tour, and transport is a component of the package tour, the return transport of travellers shall be guaranteed. Internationale Bodensee Tourismus GmbH has acquired insolvency protection from Zurich Insurance plc Niederlassung für Deutschland. Should services be withheld due to the insolvency of Internationale Bodensee Tourismus GmbH, travellers may contact this institution or the competent authority
Zurich Insurance plc Niederlassung für Deutschland, Platz der Einheit 2, 60327 Frankfurt, Germany, Phone: +49 69-7115-0, service@zurich.de
where appropriate.

Website for Directive (EU) 2015/2302 as transposed into German national law:
www.umsetzung-richtlinie-eu2015-2302.de.

Further information prior to the agreement for the purchase of a Bodensee Card ^{PLUS} in accordance with Section 651d (1) (1) of the German Civil Code (BGB)

In accordance with Section 651d (1) (1) of the BGB and Article 250 Section 3 of the Introductory Act to the Civil Code (EGBGB), we inform you of the following prior to entering into an agreement:

- All the locations where the Bodensee Card ^{PLUS} may be used shall be specified in the respective service overview in the Lake Constance Experience Guide valid at the time of purchase of the Bodensee Card ^{PLUS}, issued to you along with the Bodensee Card ^{PLUS}. All locations are in the four-country region of Lake Constance (Germany, Liechtenstein, Austria and Switzerland).
- The Bodensee Card ^{PLUS} 2024 may be used in the following **period**: 1 January 2024 to 31 December 2024 inclusive.
- All the **services** that may be used with the Bodensee Card ^{PLUS} shall be specified in the respective service description in the Lake Constance Experience Guide valid at the time of purchase of the Bodensee Card ^{PLUS}, issued to you along with the Bodensee Card ^{PLUS}.
- The service partners that provide the services due to you and specified in the respective service description in the Lake Constance Experience Guide valid at the time of purchase of the Bodensee Card ^{PLUS} **speak German**.
- Use of the Bodensee Card ^{PLUS} by **persons with reduced mobility** is possible, though with limitations. Detailed information is available in the respective service description of the service provider at www.bodensee.eu.
- The **tour operator** shall be Internationale Bodensee Tourismus GmbH, Hafenstrasse 6, 78462 Konstanz, Germany; telephone: +49 7531 909430; fax: +49 7531 909494; email: office@bodensee.eu.
- The purchase **price** of the Bodensee Card ^{PLUS} 2024 for adults is:
for 3 days 76 EUR / CHF 81, for 7 days 121 EUR / CHF 128, plus shipping costs amounting to EUR 2.50 (plus VAT) for purchases from our online shop.
The purchase **price** of the Bodensee Card ^{PLUS} 2024 for children is:
for 3 days 46 EUR / 49 CHF, for 7 days 73 EUR / 77 CHF, plus shipping costs amounting to EUR 2.50 (plus VAT) for purchases from our online shop.
- **Payment** of the purchase price in our online shop shall be with Visa, MasterCard, PayPal, Sofortüberweisung (direct debit operated by Klarna) or Klarna Pay Later. In the event that the Bodensee Card ^{PLUS} is purchased from a point of sale or a service partner, payment may be in cash or in advance.
- **Nationals of EU countries** do not require a visa to **enter the Federal Republic of Germany**.
- All **other non-nationals** generally require a visa to stay in Germany. Nationals of countries for which the European Community has waived the visa requirement do not require a visa for visits of up to 90 days per period of 180 days. Further information is available at <https://www.auswaertiges-amt.de/en/einreiseundaufenthalt/visabestimmungen-node>.
- In principle, everyone requires a valid travel document to enter Switzerland and Liechtenstein. Switzerland and Liechtenstein will allow EU and EFTA citizens to enter with expired travel documents to some extent. However, the travel document of a third-country national visiting for a short stay of no more than 90 days per period of 180 days must:
 - still be valid at least three months after the planned departure from Switzerland; and
 - have been issued within the preceding 10 years.The date of issue of the travel document is decisive, irrespective of any official extension of its term. A visa is also required in certain cases. Further information is available at <https://www.ch.ch/en/short-term-stays-switzerland> and <http://www.regierung.li/ministries/ministry-for-foreign-affairs/diplomatic-representations>.
- EU, EEA and Swiss citizens do not require a visa to enter the Republic of Austria. All other travellers require a visa to enter the Schengen Area or Austrian federal territory. For short stays (without gainful employment) of up to 90 days in any 180-day period, these travelers require a Schengen visa. Citizens of countries for which the visa requirement has been lifted as a result of bilateral or multilateral agreements do not require a visa provided their stay in Austria does not exceed 90 days and they do not enter into gainful employment. Further information is available at <https://www.bmeia.gv.at/en/travel-stay/entry-and-residence-in-austria/entry-and-visa>.
- You may **withdraw** from the agreement against payment of reasonable compensation or, if applicable, fixed compensation required by IBT at any time prior to commencement of the package tour.
- Please check whether it would be worth considering **travel insurance with cancellation cover** or insurance covering assistance costs including return transport in the case of injury, illness or death.